

# CHEST FREEZER WARRANTY

## GLASS TOP FREEZER

The Godrej Chest Freezer comes with a THREE year warranty on COMPRESSOR and a ONE year warranty on the appliance from the date of purchase, against defective material or workmanship. In case of any such defect found during the first year from date of purchase, Godrej & Boyce Mfg. Co. Ltd. - Appliance Division will undertake repairs to the warranted part free of charge, subject to the terms and conditions below. In the warranty period beyond the first year from date of purchase, only the the compressor will be provided free of cost. However, the appliance will be repaired on payment of necessary charges.

### INSTRUCTIONS FOR THE CUSTOMER

- Kindly ensure that the dealer fills the warranty card correctly and completely.
- You should retain the warranty card for record and produce the same in the event of any warranty repairs.
  - In the event of a defect developing in the product, contact the nearest authorized Godrej & Boyce Service Centre for obtaining warranty service and provide the defect, model details & serial no.
  - Earthing of the appliance is necessary to ensure safety.  
Product will function between +/-5% of the rated voltage. For any fluctuation beyond the specified limit, company shall not be responsible and the warranty stands terminated.
  - Frequency must be between 5% variation of 50Hz. Beyond this, the company shall not be liable for any unforeseen hazards like fire, shock etc. and in turn, the warranty stands terminated.
  - The product must be maintained to ensure hygiene. If there are any insects, rodents etc. in it, obstructing the functioning of the product, the company shall not be responsible and in turn, the warranty stands terminated.  
If you are moving house, it is essential that a Godrej service representative inspects the chest freezer at the time of re-installation at the new address. The warranty on the product/optional service contract for the sealed system of the appliance continues to be effective only if the product is found to be in working condition. The re-inspection will be done on the payment of necessary charges. We would also recommend that the product be insured against damage in transit.

### TERMS AND CONDITIONS

- Repairs and replacements of parts will be carried out through the authorized Customer Service Centre.
- All transportation and handling expenses incurred while repairing will be payable by the customer.
- For any appliance installed beyond the municipal limits of the jurisdiction of the authorized customer service centre, charges towards technician's visit will be borne by the customer.
- While the company will make every effort to carry out the repairs at the earliest, it however is made explicitly clear that the company is under no obligation to do so in a specified period of time and will not be held liable for any loss in case of delay.
- The company/its authorized personnel will collect any parts, compressor or other components replaced.
- Warranty does not cover accessories to the appliance.
- Sealed system gas charging and consumables will be charged for any such repairs after one year from the date of purchase.  
The company will take all necessary steps to repair the appliances supplied under the warranty and keep sufficient stock of the spare parts of the Appliance with them. However, in certain cases where the appliance cannot be repaired due to non availability of the spare parts, the company, at its sole discretion, may offer a replacement of the appliance to the purchaser of such an appliance, under a replacement offer. The replacement offer is subject to change from year to year and any discount given shall be applicable on the MRP of the product to be purchased as a replacement. A table giving the details of the replacement offer is available on [www.godrejsmartcare.com](http://www.godrejsmartcare.com).
- The liability of the company is limited only to the chest freezer, and it would not be responsible for any goods being spoilt due to non-functioning of the product.
- The decision of the company shall be final with respect to any disputes that arise in interpretation of the above terms. The courts of Mumbai shall have exclusive jurisdiction in case of any disputes

Godrej & Boyce Mfg. Co. Ltd.- Appliance Division

### CUSTOMER COPY

MODEL NO.

UNIT SR. NO.

DATE OF PURCHASE

CUSTOMER'S NAME & ADDRESS

\_\_\_\_\_  
\_\_\_\_\_

TEL. \_\_\_\_\_

DEALER'S NAME & ADDRESS

\_\_\_\_\_  
\_\_\_\_\_

TEL. \_\_\_\_\_

Customer s Signature:

**This warranty is valid only if it is filled in and stamped by our authorized dealer on the date of purchase.**

### Overall warranty stands null and void if

- The warranty card is not completed properly at the time of the purchase.
  - The completed warranty card is not presented to the authorized personnel at the time of service of the product.
  - The appliance is not operated according to instructions given in the User s Guide.
  - Defects are caused by improper use, which shall be determined by the company personnel.
  - Unauthorized person carries out any repair work.
  - Defects are caused by reasons beyond control, like abnormal voltage, acts of God, or while in transit to service centre or purchaser s residence.
  - The serial number is deleted, defaced or altered.
  - Damage is caused to the appliance or any parts due to transportation or shifting.
- Warranty automatically expires after the stipulated period from the original date of purchase, even if the appliance was not in use for any time for whatever reasons.