



## EXTENDED WARRANTY

### TERMS AND CONDITIONS FOR SEMI AUTOMATIC WASHING MACHINES:

This offer is valid for select products sold to customers starting from **1<sup>st</sup> January 2025 to 31<sup>st</sup> July 2025**

We have taken care to ensure the best performance of **Godrej Semi Automatic Washing Machines** as specifically set out below (“**Product**”) and are providing an additional (5) years warranty on wash motor, an additional (3) years on spin motor for specific models against manufacturing defects as per terms in document.

### PRODUCTS COVERED UNDER THIS SCHEME:

#### A. Applicable on select models of

- **Semi-Automatic Washing Machines >=9Kg**

52141601SD00302	WSEGE PRO 90 5.0 PB3 M LISP
52141601SD00408	WS EDGEPRO 90 5.0 PPB3 WNRD
52141601SD00409	WS EDGEPRO 95 5.0 PPB3 GPGR
52141601SD00464	WS EDGE RIO 100 5.0 TB3 SLGR
52141601SD00465	WS EDGE RIO 120 5.0 TB3 SLGR
52141601SD00462	WS EDGE UNO 100 5.0 TB4 MIGR
52141601SD00461	WS EDGE UNO 120 5.0 TB4 MIGR
52141601SD00473	WS EDGE UNO 120 5.0 PB4 MIGR
52141601SD00428	WS EDGE JAZZ 105 5.0 DB3 M CSR
52141601SD00459	WS EDGE JAZZ 115 5.0 DB3 M CSR
52141601SD00515	WSEGE ULT 90 5.0 DB2 M CSR
52141601SD00543	WSEGE ULTS 90 5.0 DB2 M CHGD
52141601SD00561	WSEGE 90 5.0 TB3+ M MIGR

### TERMS AND CONDITIONS:

1. This scheme is applicable only for sale through Godrej Exclusive Brand Outlets, Godrej Preferred Brand Outlets, authorized dealers and authorized retail counters and is confined to the first purchaser only and is non-transferable.



2. Warranty is applicable from date of purchase i.e invoice date, against defective material or workmanship. In case of any such defects, Godrej & Boyce Manufacturing Company Limited – Appliances Division undertakes to get the appliances repaired under the Warranty Period, subject to terms and condition as set out under this document.

3. The Company reserves the right to verify any information or detail submitted and where the Company considers that there has been any breach of the terms & conditions or any misrepresentation under this Scheme, the Company shall at its discretion notify and be at liberty to refuse , discontinue or cancel any benefits under the Scheme including but not limited to any extended warranty.

4. Repairs and replacement of spare parts will be carried out through Godrej Appliances authorised service provider.

5. In case there are two schemes that are on offer at the same time, both the offers shall not be applicable simultaneously and in addition to one another but the offer with higher benefit in terms of months of warranty shall be applicable.

6. Godrej or its authorized service provider (ASP) will collect any parts or components replaced.

7. Parts Covered in Additional warranty: As per below table:

<b>Parts Covered in Extended warranty</b>
Wash motor : Additional 5 Years
Spin Motor: Additional 3 Years

9. In case of any conflict the decision made by Godrej will be final.

10. The Warranty Period on the replaced or repaired Product shall be reduced to the balance period, as computed from the date of first sale of the Product.

11. Product features, specifications and warranty terms are subject to change without notice.



## **INSTRUCTIONS FOR THE CUSTOMERS**

1. Warranty is applicable for machines invoiced from 1<sup>st</sup> June 2024.
2. Customer needs to provide purchase invoice to avail warranty.
3. During additional Motor Warranty period, the transportation cost & labor cost will be charged to you and any cost incurred towards complaint attendance is also to be borne by you.
4. . The defective Product will be repaired by Godrej in a reasonable period of time at Godrej's discretion. Godrej's decision in terms of defect found shall be final and binding and Godrej shall hold the final right to decide the applicability of the warranty terms, including the decision to repair the Product will be at Godrej's discretion based on the report submitted by Godrej's service representative. .
5. . This warranty will be valid only for sale through Godrej Exclusive Brand Outlets, Godrej Preferred Brand Outlets, authorized dealers and authorized retail counters. The warranty must be signed & stamped by the dealer and must be produced along with the original bill at the time of any claim.
6. . The product should include the original label which shall serve as a means of identification of the product to confirm the warranty.
7. . Please inform them regarding the details of the defect, model details and serial no (if any) of the product.
  - a. Warranty is applicable from date of purchase i.e. invoice date, against defective material or workmanship. In case of any such defects, Godrej & Boyce Manufacturing Company Limited – Appliances Division undertakes to get the appliances repaired under the Warranty Period, subject to terms and condition as set out under this document.
8. In the event of defect developing in the product, contact our service team through our authorized toll-free number 18002095511 immediately.

## **WARRANTY VOIDS IF**

1. The Warranty Card is not completed properly at the time of purchase, if applicable.



2. The completed Warranty Card is not presented to the authorized personnel at the time of service. The service terms stated in this warranty shall be your sole and exclusive remedy in the event of product failure during the warranty period. Godrej shall not be liable for incidental or consequential damages arising out of the use of this product or inability to use this product, or for the breach of this or any other express or implied warranty. Godrej does not warrant that this product is suitable for any person's medical condition. Godrej makes no warranty beyond what is contained in writing. Godrej does not authorize any person to create for it any other obligation or liability in connection with this warranty.
3. The Product is not operated according to instructions given in the "User Guide".
4. Any customizations made by the customer, including changes in size. Warranty does not cover accessories to the appliances.
5. Damages/defects arising from transport, rough handling, misuse or repair by unauthorized person, damage by rodents and insects or by accidents, heat, misuse, fire, flood, or act of god will not be covered under extended warranty scheme.
6. Any problem arising from voltage fluctuation beyond the range mentioned in the user manual/product specification and/or use of improper power supply, electrical socket, connection, or installation will not be covered under extended warranty scheme.
7. Failures on account of damage (rodent etc.) are not covered under the extended warranty.
8. Offer is not applicable to institutional sale customers.
9. Special discount on the service charges for the part not covered in warranty.
10. The extended warranty is limited to repairs and replacement of certain parts that are referred to in clauses stated above; and thereby does not cover the product replacement in any circumstances.
11. No service charges for the parts covered in warranty.
12. Warranty does not cover accessories to the appliances.

*ANY AND ALL IMPLIED WARRANTIES ON THESE PRODUCTS, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE SHALL NOT EXCEED IN DURATION THE TERM OF THIS LIMITED WARRANTY, WHICH BEGINS WITH THE DATE OF PURCHASE BY YOU. THE SERVICE TERMS STATED IN THIS WARRANTY SHALL BE YOUR SOLE AND EXCLUSIVE REMEDY IN THE EVENT OF PRODUCT FAILURE DURING THE WARRANTY PERIOD. GODREJ SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OF THIS PRODUCT OR INABILITY TO USE THIS PRODUCT, OR FOR THE BREACH OF THIS OR ANY OTHER EXPRESS OR IMPLIED WARRANTY. GODREJ DOES NOT WARRANT THAT THIS PRODUCT IS SUITABLE FOR ANY PERSON'S MEDICAL CONDITION. GODREJ MAKES NO WARRANTY BEYOND WHAT IS CONTAINED IN WRITING. GODREJ DOES NOT AUTHORIZE ANY PERSON TO CREATE FOR IT ANY OTHER OBLIGATION OR LIABILITY IN CONNECTION WITH THIS WARRANTY. CLAIMS, IF ANY, ARISING FROM OR UNDER THIS DOCUMENT WILL BE RESTRICTED TO COURTS WITHIN THE MUMBAI JURISDICTION ONLY AND WILL BE SUBJECT TO THE LAWS OF INDIA.*