

SERVICE CHARGES

VISIT CHARGES CIRCULAR

Product	Variant	Charges in Rs.	GST in Rs.	Total Charges in Rs.
Refrigerators	Direct Cool	381	69	450
	Frost Free	466	84	550
	Bottom Mount	551	99	650
	Side by Side	678	122	800
Deep Freezers	All types	466	84	550
Washing Machines	Semi Auto	381	69	450
	Fully Auto Top Load	466	84	550
	Front Load	508	92	600
Dish Washers	All types	508	92	600
Air Conditioners	Window	424	76	500
	Split	551	99	650
	Site Inspection Charges	212	38	250
Air Coolers	All Types	339	61	400
Water/Air Purifiers	All Types	339	61	400
Microwaves	All Types	381	69	450
UPS/ Stabilizers	Installation	212	38	250
AC Dry Service	Window AC	492	88	580
	Split AC	551	99	650
AC Wet Service	Window AC	703	127	830
	Split AC	763	137	900
Window - AC	Installation	636	114	750
	Dismantle	508	92	600
	Re-Install	636	114	750
Spilt - AC	Installation	1525	275	1800
	Dismantle	614	111	725
	Re-Install	1017	183	1200
Major Repairs	Additional charges	297	53	350
Accessory delivery		148	27	175

Major Repair Work definition:

Refrigerator Main Door Replacement, Cabinet Replacement.
Washing Machine Tub Replacement, Cabinet Replacement, Mechanical/Gear Box Replacement (Fully Automatic Machines only).

Points to note:

- 1) GST- Those who are not registered under GST are not supposed to collect GST charges.
- 2) In case of out of Municipal limit, additional transportation charges to be borne by customer. To be decided mutually between customer and ASP.
- 3) In case, customer delivered and collected the appliance, he will not have to pay transportation charge.

Terms and conditions:

- 1) Visit charge validity : 30 days from the payment date
- 2) Validity of estimate : 30 days from the date of estimate

Definition of Standard Installation:

Window AC: Standard installation will mean putting the AC on the slot provided on wall/window and connecting it with power point to run it.

Standard Installation does not include :

- 1) Wall / wood / grill cutting.
- 2) Any specific carpentry work.

Split AC: Standard installation include drilling the hole in the wall for tubing and installing both indoor and out door unit with the copper tube, electrical and drain pipe provided.

Standard Installation does not include :

- 1) Extra copper tube.
- 2) Gas charging that may be required.
- 3) Fixing of outdoor bracket if customer /dealer provided it.
- 4) Fixing of copper tube if supplied by customer.
- 5) Core cutting.
- 6) Making power point.

Points to note:

For A/C- Standard Installation apply. Civil/Welding & Electrical work will cost extra as per actual.

EXTRA MATERIAL CHARGES FOR SPLIT & INVERTER AC

Item	Unit	Charges in Rs.
Copper piping with Insulation, electrical wire and tapping (Item code 72151207SD00731)	Per ft.	305
4 Core Power Cord-only for inverter	Per ft.	24
Drain Pipe	Per running meter	65
Standard Outdoor Wall Bracket	Per unit	As per MRP
Fixing of ODU bracket (labour only) [when stand arranged by customer or supplied by dealer]	Per unit	250
In case, copper tube is supplied by customer (labour only)	Per ft.	75
Stabilizer supplied by customer/dealer and required wall mounting and installation	Per unit	250

(All the above rates are exclusive of GST)

SEALED SYSTEM REPAIR CHARGES

Description	Charges in Rs.	Included/Excluded
BCO rate with new compressor A1 or equivalent*	4450	Defective compressor excluded
BCO rate with new compressor B1 or equivalent* (If DC)	4450	Defective compressor excluded
BCO rate with new compressor B1 or equivalent* (If FF)	4725	Defective compressor excluded
BCO rate with new compressor C1 or equivalent*	4725	Defective compressor excluded
Gas Charging DC 2-5 years	1225	(LN+GN+TN) Included
Gas Charging FF 2-5 years	1450	(LN+GN+TN) Included
Gas Charging DC > 5 years	1325	(LN+GN+TN) Included
Gas Charging FF > 5 years	1650	(LN+GN+TN) Included
Gas Charging NXW 2-5 years	1650	(LN+GN+TN) Included
Gas Charging SBS 2-5 years	1850	(LN+GN+TN) Included
Gas Charging Deep Freezer 2-5 years	1725	(LN+GN+TN) Included
Gas Charging WAC 2-5 years	2200	(LN+GN+TN) Included
Gas Charging SAC 2-5 years	2750	(LN+GN+TN) Included
Gas Charging WAC > 5 years	2400	(LN+GN+TN) Included
Gas Charging SAC > 5 years	2950	(LN+GN+TN) Included

(All the Gas Charging rates are inclusive of GST)

Note: Drier charges will be extra & as per MRP.

Gas Charging rates are subjected to the following:

- 1) Gas charging rates are MRP for the mentioned job. Separately GST charges should not be charged.
- 2) In case of BCO with compressor, there will be warranty of 12 months on compressor.
- 3) In case of compressor replacement, warranty on gas charging will be for 6 months.
- 4) Within 6 months, for compressor failure or gas charging failure, customer will not have to pay anything.
- 5) For compressor replaced cases > 6 months upto 12 months, in case of compressor or gas charging failure again, customer will have to pay only the charges specified as GN above. ASP can't charge any other amount
- 6) In case of BCO with compressor, if customer wants to retain the defective compressor, customer will have to pay Rs. 250/ extra.
- 7) Suction line, capillary, evaporator, if needed, will be additional. Material charges will be extra.
- 8) For AC compressor work on chargeable basis, above gas charging rate to be added with compressor price.

Effective from 15/03/2021

